



Quality Assurance Policy

Policy Reference: COR-QUA-POL0001

RJV are committed to providing our customers with a superior level of service which we understand is fundamental to our continued success and growth.

We commit to:

- Maintaining and actively monitoring an effective Quality Management System compliant to ISO 9001 with the intent to continuously improve our systems and processes;
- Establishing, communicating, and reviewing measurable objectives and targets that aim to improve the quality performance of our business;
- Providing our people training to ensure they have the relevant skills and knowledge to fulfil their roles and relevant quality management system requirements;
- Identify, analyse, and resolve any potential quality assurance issues;
- Ensuring compliance with all applicable laws, regulations, statutory obligations, and other identified requirements;
- Achieving total client satisfaction by working with our clients to ensure their expectations, contractual and identified regulatory requirements are met in a professional, timely and cost-effective manner;
- Maintaining strong long-term relationships with our suppliers and business partners to ensure our continued capability and success;
- Ensuring we have the resources and skills necessary to effectively implement our Quality Management System throughout our business;
- Communicating this Policy and associated procedures to all of our people, inclusive of our subcontractors and suppliers;
- Creating a culture that is focused on the delivery of our services in a professional manner whilst providing our clients with a level of confidence in our systems and capability.
- We will comply with all applicable environmental laws, regulations, statutory obligations, and other relevant requirements;
- We will continue to develop work practices and programs in order to fulfil our 'Vision of Zero Harm' to our people, the environment, and the communities in which we operate; and
- We will actively seek to identify innovations to reduce our carbon footprint.

Tim Ryan

Chief Executive Officer

29/08/2023



WE'RE BETTER
TOGETHER



SHOW RESPECT
EARN RESPECT



OWN THE
OUTCOME



MAKE A
POSITIVE IMPACT

ISO 9001
ISO 14001
ISO 45001
BUREAU VERITAS
Certification

